# **Brand Finance®**





# **TOYS 25 2020**

The annual report on the most valuable and strongest toy brands September 2020

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# **About Brand Finance.**

**Brand Finance is the world's leading independent** brand valuation consultancy.

#### We bridge the gap between marketing and finance

Brand Finance was set up in 1996 with the aim of 'bridging the gap between marketing and finance'. For more than 20 years, we have helped companies and organisations of all types to connect their brands to the bottom line.

#### We quantify the financial value of brands

We put 5,000 of the world's biggest brands to the test every year. Ranking brands across all sectors and countries, we publish nearly 100 reports annually.

#### We offer a unique combination of expertise

Our teams have experience across a wide range of disciplines from marketing and market research, to brand strategy and visual identity, to tax and accounting.

#### We pride ourselves on technical credibility

Brand Finance is a chartered accountancy firm regulated by the Institute of Chartered Accountants in England and Wales, and the first brand valuation consultancy to join the International Valuation Standards Council.

Our experts helped craft the internationally recognised standards on Brand Valuation - ISO 10668 and Brand Evaluation – ISO 20671. Our methodology has been certified by global independent auditors – Austrian Standards – as compliant with both, and received the official approval of the Marketing Accountability Standards Board.











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# **Get in Touch.**

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# Brand Finance®



# Request your own **Brand Value Report**

A Brand Value Report provides a complete breakdown of the assumptions, data sources, and calculations used to arrive at your brand's value.

Each report includes expert recommendations for growing brand value to drive business performance and offers a cost-effective way to gaining a better understanding of your position against competitors.











Communication



What's in a Brand Lale Customer



**Brand Valuation** 

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# **Brandirectory.com**



Brandirectory is the world's largest database of current and historical brand values, providing easy access to all Brand Finance rankings, reports, whitepapers, and consumer research published since 2007.

- + Browse thousands of published brand values
- + Track brand value, strength, and rating across publications and over time
- + Use interactive charts to compare brand values across countries, sectors, and global rankings
- + Purchase and instantly unlock premium data, complete brand rankings, and research

Visit brandirectory.com to find out more.

# **Brand Finance Group.**

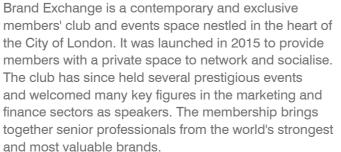




#### **Brand Dialogue**

Brand Dialogue is a public relations agency developing communications strategies to create dialogue that drives brand value. Brand Dialogue has over 25 years of experience in delivering campaigns driven by research, measurement, and strategic thinking for a variety of clients, with a strong background in geographic branding, including supporting nation brands and brands with a geographical indication (GI). Brand Dialogue manages communications activities across Brand Finance Group's companies and network.







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BRAND EXCHANGE

WHERE BRANDS MEET FINANCE

#### VI360

VI360 is a brand identity management consultancy working for clients of all sizes on brand compliance, brand transition, and brand identity management. VI360 provide straightforward and practical brand management that results in tangible benefits for your business.





# Customer insight drives our valuations

Our brand valuations are underpinned by extensive market research across a wide range of sectors, countries and brands

Our research integrates all key brand measures, linking them to commercial outcomes.

Available for purchase separately or as part of a Brand Value Report.

Over **1,500 brands** researched each year

29 countries and 10 sectors covered

More than **50,000 respondents** surveyed annually

**Key metrics** across all industries and brands

B2B and B2C results

We are now **in our 4<sup>th</sup> consecutive year** conducting the study



brandfinance.com

# Foreword.



**David Haigh**CEO. Brand Finance

What is the purpose of a strong brand: to attract customers, to build loyalty, to motivate staff? All true, but for a commercial brand at least, the first answer must always be 'to make money'.

Huge investments are made in the design, launch, and ongoing promotion of brands. Given their potential financial value, this makes sense. Unfortunately, most organisations fail to go beyond that, missing huge opportunities to effectively make use of what are often their most important assets. Monitoring of brand performance should be the next step, but is often sporadic. Where it does take place, it frequently lacks financial rigour and is heavily reliant on qualitative measures, poorly understood by non-marketers.

As a result, marketing teams struggle to communicate the value of their work and boards then underestimate the significance of their brands to the business. Sceptical finance teams, unconvinced by what they perceive as marketing mumbo jumbo, may fail to agree necessary investments. What marketing spend there is, can end up poorly directed as marketers are left to operate with insufficient financial guidance or accountability. The end result can be a slow but steady downward spiral of poor communication, wasted resources, and a negative impact on the bottom line.

Brand Finance bridges the gap between marketing and finance. Our teams have experience across a wide range of disciplines from market research and visual identity, to tax and accounting. We understand the importance of design, advertising, and marketing, but we also believe that the ultimate and overriding purpose of brands is to make money. That is why we connect brands to the bottom line.

By valuing brands, we provide a mutually intelligible language for marketing and finance teams. Marketers then have the ability to communicate the significance of what they do, and boards can use the information to chart a course that maximises profits. Without knowing the precise, financial value of an asset, how can you know if you are maximising your returns? If you are intending to license a brand, how can you know you are getting a fair price? If you are intending to sell, how do you know what the right time is? How do you decide which brands to discontinue, whether to rebrand and how to arrange your brand architecture? Brand Finance has conducted thousands of brand and branded business valuations to help answer these questions.

Brand Finance's research revealed the compelling link between strong brands and stock market performance. It was found that investing in highly-branded companies would lead to a return almost double that of the average for the S&P 500 as a whole.

Acknowledging and managing a company's intangible assets taps into the hidden value that lies within it. The following report is a first step to understanding more about brands, how to value them and how to use that information to benefit the business.

The team and I look forward to continuing the conversation with you.

# World's Top 25 Most Valuable Toy **Brands Could** Lose up to **US\$3** Billion of Brand Value From COVID-19.

- + Toys sector heavily impacted by COVID-19 pandemic, brands could lose up to 20% of brand value, equating to a US\$3 billion loss cumulatively
- **+ Lego** retains title of world's most valuable toy brand, brand value US\$6.6 billion
- **+ Nerf** is sector's fastest growing brand, up 43% to US\$587 million
- **+ My Little Pony** claims title of world's strongest toy brand, Brand Strength Index (BSI) score 89.8 out of 100

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Brand Finance Toys 25 September 2020

# **Executive Summary.**



#### Top 25 toy brands could lose up to \$3bn from COVID-19

The world's top 25 most valuable toy brands could lose up to US\$3 billion worth of brand value as a result of the COVID-19 pandemic. Brand Finance's analysis shows that the toys sector is a heavily impacted industry globally and could face a potential 20% loss in brand value.

Looking beyond the toys sector, the value of the 500 most valuable brands in the world, ranked in the Brand Finance Global 500 2020 league table, could fall by an estimated US\$1 trillion as a result of the Coronavirus outbreak.

Brand Finance has assessed the impact of COVID-19 based on the effect of the outbreak on enterprise value, compared to what it was on 1st January 2020. The likely impact on brand value was estimated for each sector. The industries have been classified into three categories – limited impact (minimal brand value loss or potential brand value growth), moderate impact (up to 10% brand value loss), and heavy impact (up to 20% brand value loss.

#### **Lego retains top spot**

**Lego** remains the world's most valuable toy brand by a long way, despite its brand value dropping marginally by 3% to US\$6.6 billion. Loved by generations of children around the world, the iconic toy brand has managed to remain relevant in a sector that has been under neverending threat by the increased digitalisation of children's While the toys industry is predicted to suffer a heavy impact to its brand value, Lego's strong marketing strategy and customer loyalty may allow COVID-19 to be an opportunity for the brand to reach new customers who are looking for ways to stay busy at home. However, marketing and brand awareness campaigns will only take the brand so far, as it is most likely to be faced by manufacturing and distribution issues heavily impacting both the toys and retail sectors.

**Richard Haigh** Managing Director, Brand Finance games and accessibility of animated television online since the turn of the century. For decades, Lego has defended its brand value by positioning itself at the forefront of current events, from tailoring its advertising strategy after being criticised for reinforcing gender stereotypes, to - most recently - releasing an animated COVID-19 PSA featuring a Lego Batman figure.

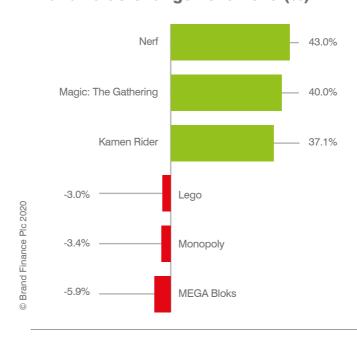
#### **Nerf's brand value blasts up** impressive 43%

**Nerf** is the fastest growing toy brand this year, following an impressive 43% brand value growth to US\$587 million. Despite the Hasbro-owned blasters brand citing significantly increased competition within the space from major retailers, which are undercutting their price, Nerf has made strong progress with its new product lines including Nerf Fortnite and Nerf Ultra. New product launches, paired with greater innovation across the brand, are supporting Nerf in rising to the challenge of this increased competition.

#### My Little Pony is sector's strongest

In addition to measuring overall brand value, Brand Finance also evaluates the relative strength of brands, based on factors such as marketing investment, customer familiarity, staff satisfaction, and corporate reputation. Alongside revenue

#### **Brand Value Change 2019-2020 (%)**



brandirectory.com/toys

#### **Top 10 Most Valuable Brands**





-3.0%

2020: **\$6,556m** 2019: **\$6,757m** 

2019: **\$1,630m** 



2020: \$1,903m

+16.8%

Fisher-Price

**3** + 3

2020: \$658m 2019: **\$655m** 



**4 4** 

2020: \$587m 2019: **\$411m** 

2020: \$474m

2019:

2020: **\$440m** 

2019: **\$372m** 

2020: **\$326m** 2019: **\$249m** 

2019: **\$293m** 

+31.0%



2020: \$325m +10.9%

2020: **\$302m** 

+20.1% 2019: **\$251m** 



2020: \$272m 2019: **\$234m**  +16.2%

brandfinance.com 10 Brand Finance Toys 25 September 2020



forecasts, brand strength is a crucial driver of brand value. According to these criteria, **My Little Pony** is the world's strongest toy brand with a Brand Strength Index (BSI) score of 89.8 out of 100 and a corresponding elite AAA+ brand strength rating.

As well as overtaking long standing leader Lego to become the sector's strongest brand, My Little Pony has celebrated an impressive 20% brand value increase to US\$302 million. The brand's cartoon series hit the headlines last year as it featured the show's first same-sex couple, with the episode airing on US television in time for Pride Week.

Following delays in the production of the 2021 My Little Pony feature film, due to Coronavirus, animation work has restarted on the movie, which is being created under Hasbro's global entertainment studio, eOne. The 2017 My Little Pony: The Movie grossed over US\$61 billion in the box office globally.

#### **Top 5 Strongest Brands**

Fisher<sub>'</sub>Price

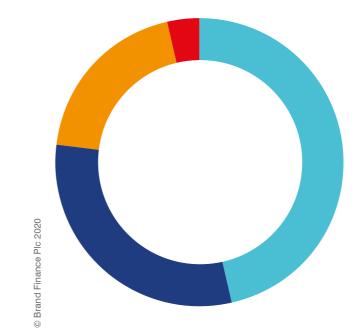
my tirtt	1 1 2	
	2020: <b>89.8 AAA</b> + 2019: <b>88.5 AAA</b>	+1.4
<i>ISEO</i>	2 + 1	4
	2020: <b>89.6 AAA</b> + 2019: <b>89.0 AAA</b>	+0.7
NED 5	<b>3</b> + 3	
NEW	2020: <b>87.4 AAA</b> 2019: <b>86.1 AAA</b>	+1.3
Hasbro	4 + 4	
	2020: <b>84.0 AAA</b> -2019: <b>82.1 AAA</b> -	+1.9
	5 16	

2020: **82.2 AAA**-2019: **81.5 AAA**-

# Brand Finance Toys 25 (USD m).

op 25 most valuable toy brands 2020 Brand 2019 2020 2019								
2019 Rank		Brand	Economy	Brand Value	Value Change	Brand Value	Brand Rating	Brand Rating
1	<b>(</b>	Lego	Denmark	\$6,556	-3.0%	\$6,757	AAA+	AAA
2	<b>←</b>	Bandai Namco	Japan	\$1,903	+16.8%	\$1,630	AA+	AA
3	<b>+</b>	Fisher-Price	United States	\$658	+0.5%	\$655	AAA-	AAA-
4	<b>(</b>	Nerf	United States	\$587	+43.0%	\$411	AAA	AAA
-	New	Funko Pop!	United States	\$474	-	-	AA-	-
5	+	Barbie	United States	\$440	+18.2%	\$372	AA+	AA+
8	1	Mobile Suit Gundam	Japan	\$326	+31.0%	\$249	AA	AA
6	+	Hasbro	United States	\$325	+10.9%	\$293	AAA-	AAA-
7	+	My Little Pony	United States	\$302	+20.1%	\$251	AAA+	AAA
9	+	Hot Wheels	United States	\$272	+16.2%	\$234	AA+	AA+
-	New	Hatchimals	Canada					
11	+	Play-Doh	United States					
10	+	Mattel	United States					
16	<b>†</b>	Kamen Rider	Japan		₽			
13	+	Transformers	United States					
17	1	Magic: The Gathering	United States	₽				
-	New	Air Hogs	Canada					
12	+	Monopoly	United States					
14	+	Power Rangers	Japan					
15	+	Playskool	United States	₽	₽			
-	New	Dragon Ball	Japan					
-	New	Spin Master	Canada					
19	+	MEGA Bloks	United States					
-	New	FurReal Friends	United States	₽				
22	+	Tomy Company	Japan					
	2019 Rank  1 2 3 4 - 5 8 6 7 9 - 11 10 16 13 17 - 12 14 15 19 -	2019 Rank  1	2019 Rank Brand  1 ← Lego 2 ← Bandai Namco 3 ← Fisher-Price 4 ← Nerf - New Funko Pop! 5 ♣ Barbie 8 ♠ Mobile Suit Gundam 6 ♣ Hasbro 7 ♣ My Little Pony 9 ♣ Hot Wheels - New Hatchimals 11 ♣ Play-Doh 10 ♣ Mattel 16 ♠ Kamen Rider 13 ♣ Transformers 17 ♠ Magic: The Gathering - New Air Hogs 12 ♣ Monopoly 14 ♣ Power Rangers 15 ♣ Playskool - New Dragon Ball - New Spin Master 19 ♣ MEGA Bloks - New FurReal Friends	2019       Rank       Brand       Economy         1       ← Lego       Denmark         2       ← Bandai Namco       Japan         3       ← Fisher-Price       United States         4       ← Nerf       United States         - New Funko Pop!       United States         5       ♣ Barbie       United States         8       ♠ Mobile Suit Gundam       Japan         6       ♣ Hasbro       United States         7       ♣ My Little Pony       United States         9       ♣ Hot Wheels       United States         - New Hatchimals       Canada         11       ♣ Play-Doh       United States         10       ♣ Mattel       United States         10       ♣ Mattel       United States         11       ♣ Rame Rider       Japan         13       ♣ Transformers       United States         17       ♠ Magic: The Gathering       United States         17       ♠ Monopoly       United States         14       ♣ Power Rangers       Japan         15       ♣ Playskool       United States         - New Dragon Ball       Japan         - New Spin Master       Canada <td>2020 Brand           Rank         Brand         Economy         Value           1         ← Lego         Denmark         \$6,556           2         ← Bandai Namco         Japan         \$1,903           3         ← Fisher-Price         United States         \$658           4         ← Nerf         United States         \$587           - New         Funko Pop!         United States         \$474           5         → Barbie         United States         \$440           8         ↑ Mobile Suit Gundam         Japan         \$326           6         → Hasbro         United States         \$302           7         → My Little Pony         United States         \$302           9         → Hot Wheels         United States         \$272           - New         Hatchimals         Canada         ♠           11         → Play-Doh         United States         ♠           10         → Mattel         United States         ♠           11         → Play-Doh         United States         ♠           12         → Magic: The Gathering         United States         ♠           13         → Transformers         United States</td> <td>2019 Rank         Brand         Economy         2020 Brand Value Value         Brand Value Change           1         ← Lego         Denmark         \$6,556         -3.0%           2         ← Bandai Namco         Japan         \$1,903         +16.8%           3         ← Fisher-Price         United States         \$658         +0.5%           4         ← Nerf         United States         \$587         +43.0%           -         New Funko Pop!         United States         \$474         -           5         → Barbie         United States         \$440         +18.2%           8         → Mobile Suit Gundam         Japan         \$326         +31.0%           6         → Hasbro         United States         \$325         +10.9%           7         → My Little Pony         United States         \$302         +20.1%           9         → Hot Wheels         United States         \$272         +16.2%           -         New Hatchimals         Canada         —         —           11         → Play-Doh         United States         —         —           10         → Mattel         United States         —         —           11         → Play-</td> <td>2019         Brand Pranch         2020 Brand Value         Brand Pranch Value         2019 Brand Value           Rank         Brand         Economy         Value         Change         Value           1         ←         Lego         Denmark         \$6,556         -3.0%         \$6,757           2         ←         Bandai Namco         Japan         \$1,903         +16.8%         \$1,630           3         ←         Fisher-Price         United States         \$658         +0.5%         \$655           4         ←         Nerf         United States         \$587         +43.0%         \$411           -         New         Funko Pop!         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#### **Brand Value by Economy**



	Economy	Brand Value (USD bn)	% of total	Number of Brands
•	Denmark	6.6	46.4%	1
•	United States	4.3	30.5%	15
•	Japan	2.7	19.4%	6
•	Canada	0.5	3.6%	3
	Total	14.1	100.0%	25

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# **Sector Reputation Analysis.**

#### **Benchmarking against the best**

Every brand owner will want to compare brand equity against immediate competitors and peers. But broader benchmarking against brands across a range of categories provides a more rounded assessment of brand strength.

This perspective is also important as brand categories converge, with new technologies enabling disruption and brands seeking tactical entry into neighbouring categories, like a trusted supermarket offering financial services.

Brand reputation is relatively straightforward to compare across sectors. This year's global sector rankings from our B2C research are similar to the previous wave, but there is some movement with potential implications for future brand strategy.

#### **Reputation dips slightly overall**

On a like-for-like basis, reputation scores are lower this year, but only by a very small margin as the average brand score fell from 6.6 to 6.4 out of 10. Categories where a poor reputation is the default position, such as utilities, telecoms, and banks, have failed to convince customers that they are consumer champions – and the global average score reflects overall feelings towards brands: acceptance and appreciation, but rarely love and devotion.

#### **Autos lead the way**

Car brands continue to enjoy strong reputations. The sector also ranks first on other indicators, such as recommendation and word-of-mouth sentiment – people like talking about cars and top brands such as **Audi** (reputation score 7.5/10) and **BMW** (7.7) remain sought after. At the top of the car brand pinnacle is where you can see true brand desire, and meanwhile there are few instances of brands with a really poor reputation – most cars nowadays are well-designed and equipped.

Importantly, the category enjoys a good reputation for being innovative – allowing century-old brands to be well-positioned to withstand the enormous disruption in mobility expected in the coming decade.

#### **Sectors Ranked by Reputation**



1 Auto

6.9/10



**2** Tech

6.8/10



**5** Apparel

6.6/10



4

Restaurants **6** 

6.6/10



**5** Airlines

6.6/10



6 Retail

**6.5**/10



**7** Insurance

6.4/10



8 Utilities

6.3/10



9 Banks

6.1/1



10 Telecoms

6.0/1

#### **Top Sectors per Metric**

# Metric Top Sector Reputation Quality

Recommendation (NPS)



**AUTO** 

Loyalty



Innovation



Website/App



Value for money



OVERALL STAKEHOLDER EQUITY



#### **Tech halo shining less brightly**

Consumers continue to hold the tech sector in high regard, even though reputation scores have fallen slightly. In part, any decline may be because issues in the public spotlight are finally impacting the reputation of some industry giants. Reputation scores for **Facebook** (6.3) and **Uber** (5.7) are all lower by 0.5 points, and **Huawei** (6.2) is under the global spotlight.

Nevertheless, brands such as **YouTube** (7.8), **Google** (7.7), and **Netflix** (7.4) continue to enjoy strong reputations and buzz – most brands would love to be in their position.

#### **Retail & Restaurants**

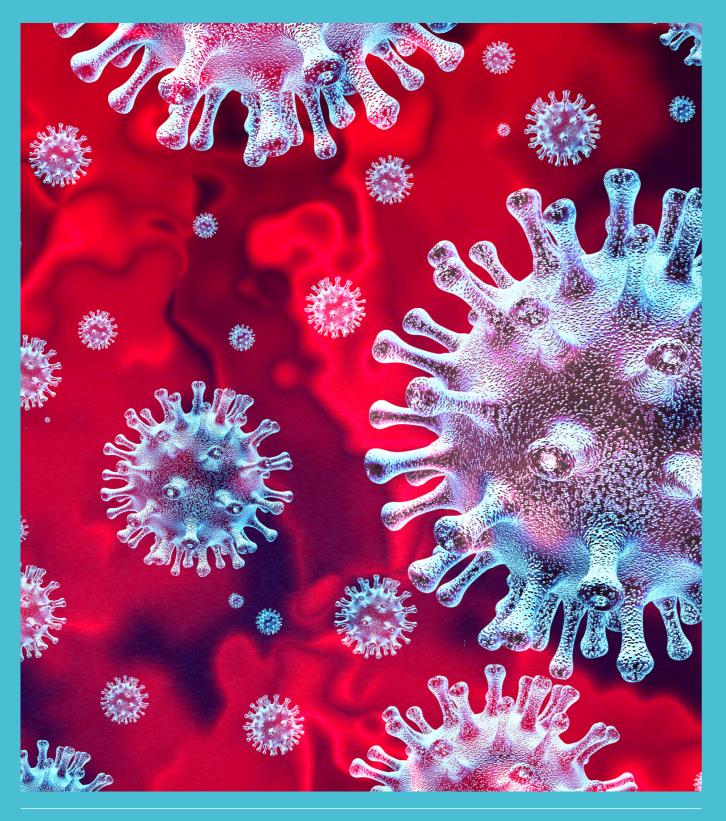
Supermarkets and casual dining brands have moderately positive reputations overall, but these two are category leaders in terms of delivering value for money. Consumers are well aware that brands in these categories are out to make a profit – but unlike for instance banks, the consumer verdict is that brands such as **McDonalds** (39% 'great value') and **Tim Hortons** (38%) charge a fair price, though **Starbucks** (15%) is a notable exception.

#### Banks still in the red

Banking brands continue to struggle to earn the respect of consumers and are seen as offering poor value for money. However, ratings have generally stabilised – the key challenge is to show growth.

The broader set of scores in our research shows glimmers of opportunity. Banks fare reasonably well on customer service, caring about the community, and for website/app quality. For national and regional banks especially, a community-centred positioning in an age where in many places globalisation is being rejected, may be worth considering.

# COVID-19 Global Impact Analysis.



# Companies likely to lose up to \$1tn in Brand Value as Direct Impact of COVID-19 Outbreak, Effects to be Felt Well into Next Year.

- + Worst hit industries: aviation, oil & gas, tourism & leisure, restaurants, retail
- + Brand Finance has measured levels of business impact categorised by: limited impact, moderate and worst hit
- + International aviation, airlines and airports to be worst affected by Coronavirus outbreak, with measures of social distancing, closure of borders, advice against travel
- + Home delivery apps, online video conferencing platforms, digital media see surge in demand from remote working revolution

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Brand Finance Toys 25 September 2020

Executive Summary.

#### **Brand Value at Risk**

# Limited Impact -0%

**Moderate Impact** 

-10%

- M Household Products
- Utilities
- Telecoms
- Food
- Pharma
- (a) Cosmetics & Personal Care
- Real Estate
- Soft Drinks
- Tech
- (%) Healthcare
- Exchanges
- Auto
- Car Rental Services
- Logistics
- Tobacco
- Mining, Iron & Steel
- Commercial Services
- Spirits
- Media
- Engineering & Construction
- Auto Components
- Airlines
- Chemicals
- Restaurants
- Beers
- Tires
- Insurance
- IT Services
- Banking
- Leisure & Tourism
- Aerospace & Defence
- 1 Apparel
- Hotels
- Oil & Gas
- Airports
- Retail

# **Up to US\$1 trillion estimated brand value loss from COVID-19 globally**

The brand value of the world's biggest companies is set to lose an estimated US\$1tn as a result of the Coronavirus outbreak, with the aviation sector being the most affected. The 2003 SARS outbreak, which infected about 8,000 people and killed 774, cost the global economy an estimated US\$50 billion. As of 16<sup>th</sup> September 2020, there have been 29,765,666 cases and 939,967 deaths of COVID-19 confirmed worldwide. Global spread has been rapid, with 146 countries now having reported at least one case.

Brand Finance has assessed the impact of COVID-19 on brands based on the effect of the outbreak on enterprise value, compared to what it was on 1st January 2020. The likely impact on brand value was estimated separately for each sector. The industries have been classified into three categories – limited impact (minimal brand value loss or potential brand value growth), moderate impact (up to 10% brand value loss), and heavy impact (up to 20% brand value loss) – based on the level of brand value loss observed for each sector in the first quarter of 2020.

The COVID-19 pandemic is now a major global health threat and its impact on global markets is very real. Worldwide, brands across every sector need to brace themselves for the Coronavirus to massively affect their business activities, supply chain and revenues in a way that eclipses the 2003 SARS outbreak. The effects will be felt well into 2021.

**David Haigh,** CEO, Brand Finance

#### **Work from home revolution**

Brands offering in-home or remote working solutions have observed an immediate uptick in demand, as multiple **Zoom** online video conferencing platform prompted huge demand for workable solutions

Food delivery apps **Deliveroo** and **UberEats**, now offering contact-free delivery options whereby a food delivery is conveniently left on your doorstep so as not to encourage contact between customer and delivery driver, have also seen a huge surge in demand for their services.

#### Media and film industry feel effects

Film production and promotion schedules have been affected by the outbreak, with **Disney** pushing back the release of its remake of Mulan as well as The New Mutants, part of the X-Men franchise. The effects of social distancing have meant more viewers watching TV, however **Netflix** has had to suspend production on all scripted series and films in the US and Canada. As massive televised sports events and festivals such as Glastonbury being cancelled, TV executives will be feeling the strain of providing fresh and watchable content.

However it is not all doom and gloom. Some brands will fare better under COVID-19:
Amazon, Netflix, WhatsApp,
Skype, BBC and BUPA are all booming.

**David Haigh,** CEO, Brand Finance



High Impact -20%

Brand Finance

### **Definitions.**

# Enterprise Value Branded Business Value Fisher-Price Brand Contribution [Fisher-Price] **Brand** Fisher-Price Value [Fisher-Price] Fisher-Price [Fisher-Price]

#### **Brand Value**

#### + Enterprise Value

The value of the entire enterprise, made up of multiple branded businesses.

Where a company has a purely monobranded architecture, the 'enterprise value' is the same as 'branded business value'

#### + Branded Business Value

The value of a single branded business operating under the subject brand.

A brand should be viewed in the context of the business in which it operates. Brand Finance always conducts a branded business valuation as part of any brand valuation. We evaluate the full brand value chain in order to understand the links between marketing investment, brandtracking data, and stakeholder behaviour.

#### + Brand Contribution

The overall uplift in shareholder value that the business derives from owning the brand rather than operating a generic brand.

The brand values contained in our league tables are those of the potentially transferable brand assets only, making 'brand contribution' a wider concept. An assessment of overall 'brand contribution' to a business provides additional insights to help optimise performance.

#### + Brand Value

The value of the trade mark and associated marketing IP within the branded business.

Brand Finance helped to craft the internationally recognised standard on Brand Valuation - ISO 10668. It defines brand as a marketing-related intangible asset including, but not limited to, names, terms, signs, symbols, logos, and designs, intended to identify goods, services or entities, creating distinctive images and associations in the minds of stakeholders, thereby generating economic benefits.

#### **Brand Strength**

Brand Strength is the efficacy of a brand's performance on intangible measures, relative to its competitors.

In order to determine the strength of a brand, we look at Marketing Investment, Stakeholder Equity, and the impact of those on Business Performance.

Each brand is assigned a Brand Strength Index (BSI) score out of 100, which feeds into the brand value calculation. Based on the score, each brand is assigned a corresponding rating up to AAA+ in a format similar to a credit rating.

Analysing the three brand strength measures helps inform managers of a brand's potential for future success.

Marketing **Brand Strength Index** Investment Stakeholder **Equity** 

Widely recognised factors deployed by marketers to create brand loyalty and market share.

**Business** 

**Performance** 

with customers being the most important.

Perceptions of the brand among different stakeholder groups,

Quantitative market and financial measures representing the success of the brand in achieving price and volume premium.

# Investment **Equity** Performance

#### **Marketing Investment**

- A brand that has high Marketing Investment but low Stakeholder Equity may be on a path to growth. This high investment is likely to lead to future performance in Stakeholder Equity which would in turn lead to better Business Performance in the future.
- · However, high Marketing Investment over an extended period with little improvement in Stakeholder Equity would imply that the brand is unable to shape customers' preference.

#### Stakeholder Equity

- The same is true for Stakeholder Equity. If a company has high Stakeholder Equity, it is likely that Business Performance will improve in the future.
- · However, if the brand's poor Business Performance persists, it would suggest that the brand is inefficient compared to its competitors in transferring stakeholder sentiment to a volume or price premium.

#### **Business Performance**

- Finally, if a brand has a strong Business Performance but scores poorly on Stakeholder Equity, it would imply that, in the future, the brand's ability to drive value will diminish.
- However, if it is able to sustain these higher outputs, it shows that the brand is particularly efficient at creating value from sentiment compared to its competitors.

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# **Brand Valuation Methodology.**

**Brand Finance calculates the values of the** brands in its league tables using the Royalty Relief approach - a brand valuation method compliant with the industry standards set in ISO 10668.

This involves estimating the likely future revenues that are attributable to a brand by calculating a royalty rate that would be charged for its use, to arrive at a 'brand value' understood as a net economic benefit that a licensor would achieve by licensing the brand in the open market.

#### The steps in this process are as follows:

- 1 Calculate brand strength using a balanced scorecard of metrics assessing Marketing Investment, Stakeholder Equity, and Business Performance. Brand strength is expressed as a Brand Strength Index (BSI) score on a scale of 0 to 100.
- 2 Determine royalty range for each industry, reflecting the importance of brand to purchasing decisions. In luxury, the maximum percentage is high, in extractive industry, where goods are often commoditised, it is lower. This is done by reviewing comparable licensing agreements sourced from Brand Finance's extensive database.
- 3 Calculate royalty rate. The BSI score is applied to the royalty range to arrive at a royalty rate. For example, if the royalty range in a sector is 0-5% and a brand has a BSI score of 80 out of 100, then an appropriate royalty rate for the use of this brand in the given sector will be 4%.
- 4 Determine brand-specific revenues by estimating a proportion of parent company revenues attributable to a brand.
- 5 Determine forecast revenues using a function of historic revenues, equity analyst forecasts, and economic growth rates.
- 6 Apply the royalty rate to the forecast revenues to derive brand revenues.
- 7 Brand revenues are discounted post-tax to a net present value which equals the brand value.



#### **Brand Strength** Index (BSI)

Brand strength expressed as a BSI score out of 100.



#### **Brand Royalty Rate**

BSI score applied to an appropriate sector royalty range.



#### **Brand Revenues**

Royalty rate applied to forecast revenues to derive brand value.



#### **Brand Value**

Post-tax brand revenues discounted to a net present value (NPV) which equals the brand value.

#### **Disclaimer**

Brand Finance has produced this study with an independent and unbiased analysis. The values derived and opinions produced in this study are based only on publicly available information and certain assumptions that Brand Finance used where such data was deficient or unclear. Brand Finance accepts no responsibility and will not be liable in the event that the publicly available tion relied upon is subsequently found to be inaccurate. The opinions and financial analysis expressed in the report are not to be construed as providing investment or business advice. Brand Finance does not intend the report to be relied upon for any reason and excludes all liability to any body, government or organisation.

# Market Research Methodology.

Brand Finance conducted original market research in 10 sectors across 29 markets with a sample size of over 50,000 adults, representative of each country's internet population aged 18+. Surveys were conducted online during autumn 2019.



**Auto** 

Retail

Tech

**Insurance** 

**Apparel** 

**Utilities Banking** 

Restaurants

**Airlines** 

**Telecoms** 

# Stakeholder Equity Measures.

#### **Key Metrics**

- + Reputation
- + Innovation
- + Value for Money
- + Emotional Fit
- + Recommendation
- + Quality etc.

#### **Brand converison funnel**

The brand conversion funnel is a way of summarising the likely strength of a brand to convert to purchase.



#### **Awareness**

Knowledge that your brand exists

#### **Familiarity**

Depth of knowledge of the brand

#### Consideration

Narrowing down market to candidate brand set

#### **Preference**

Category users' brand preference

#### Loyalty

Intention to repeat purchase

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# **Consulting Services.**

#### 1. Valuation: What are my intangible assets worth?

Valuations may be conducted for technical purposes and to set a baseline against which potential strategic brand scenarios can be evaluated.

- + Branded Business Valuation
- + Trademark Valuation
- + Intangible Asset Valuation
- + Brand Contribution

#### 4. Transactions: Is it a good deal? Can I leverage my intangible assets?

Transaction services help buyers, sellers, and owners of branded businesses get a better deal by leveraging the value of their intangibles.

- + M&A Due Diligence
- + Franchising & Licensing
- + Tax & Transfer Pricing
- + Expert Witness

#### 2. Analytics: How can I improve marketing effectiveness?

Analytical services help to uncover drivers of demand and insights. Identifying the factors which drive consumer behaviour allows an understanding of how brands create bottom-line impact.

- Market Research Analytics +
- Return on Marketing Investment +
  - Brand Audits +
  - Brand Scorecard Tracking +

#### 3. Strategy: How can I increase the value of my branded business?

Strategic marketing services enable brands to be leveraged to grow businesses. Scenario modelling will identify the best opportunities, ensuring resources are allocated to those activities which have the most impact on brand and business value.

- Brand Governance +
- Brand Architecture & Portfolio Management +
  - Brand Transition +
  - Brand Positioning & Extension +

# **MARKETING**





We help marketers to connect their brands to auditors with an independent assessment business performance by evaluating the return on on all forms of brand and investment (ROI) of intangible asset valuations. brand-based decisions and strategies.

We provide financiers and We help brand owners and fiscal authorities to understand the implications of different tax, transfer pricing, and brand ownership arrangements.

**Brand & Business** 

Value

We help clients to enforce and exploit their intellectual property rights by providing independent expert advice in- and outside of the courtroom.

# **Brand Evaluation Services.**



#### How are brands perceived in my category?

Brand Finance tracks brand fame and perceptions across 30 markets in 10 consumer categories. Clear. insightful signals of brand performance, with data mining options for those who want to dig deeper - all at an accessible price.

#### What if I need more depth or coverage of a more specialised sector?

Our bespoke brand scorecards help with market planning and can be designed to track multiple brands over time, against competitors, between market segments and against budgets. Our 30-country database of brand KPIs enables us to benchmark performance appropriately.

#### Do I have the right brand architecture or strategy in place?

Research is conducted in addition to strategic analysis to provide a robust understanding of the current positioning. The effectiveness of alternative architectures is tested through drivers analysis, to determine which option(s) will stimulate the most favourable customer behaviour and financial results.

#### **How can I improve return** on marketing investment?

Using sophisticated analytics, we have a proven track record of developing comprehensive brand scorecard and brand investment frameworks to improve return on marketing investment.

#### What about the social dimension? Does my brand get talked about?

Social interactions have a proven commercial impact on brands. We measure actual brand conversation and advocacy, both real-world word of mouth and online buzz and sentiment, by combining traditional survey measures with best-in-class social listening.

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# **Communications Services.**

#### How we can help communicate your brand's performance in brand value rankings



Brand Accolade - create a digital endorsement stamp for use in marketing materials, communications, annual reports, social media and website. Advertising use subject to terms and conditions.







**MOST VALUABLE** TOY **BRAND** 



**STRONGEST** TOY **BRAND** 



**Video Endorsement** – record video with Brand Finance CEO or Director speaking about the performance of your brand, for use in both internal and external communications.



Bespoke Events – organise an award ceremony or celebratory event, coordinate event opportunities and spearhead communications to make the most of them.



**Digital Infographics** – design infographics visualising your brand's performance for use across social media platforms.



**Trophies & Certificates** – provide a trophy and/or hand-written certificate personally signed by Brand Finance CEO to recognise your brand's performance.



**Sponsored Content** – publish contributed articles, advertorials, and interviews with your brand leader in the relevant Brand Finance report offered to the press.



**Media Support** – provide editorial support in reviewing or copywriting your press release, pitching your content to top journalists, and monitoring media coverage.

# Brand Dialogue®



#### Value-Based Communications

With strategic planning and creative thinking, we develop communications plans to create dialogue with stakeholders that drives brand value. Our approach is integrated, employing tailored solutions for our clients across PR, marketing and social media.

#### **SERVICES**

- Research and Insights
- Integrated Communications Planning
- Project Management and Campaign Execution
- Content and Channel Strategy
- Communications Workshops

For more information, contact enquiries@brand-dialogue.co.uk or visit www.brand-dialogue.co.uk



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